

TOWN OF NEEDHAM

NORFOLK COUNTY MASSACHUSETTS

Human Resources Department

NEEDHAM TOWN HALL 1471 Highland Avenue Needham, MA 02492

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Notice of Patient Protections

The Town's health insurance companies generally require the designation of a primary care provider. You have the right to designate any primary care provider who participates in our network and who is available to accept you or your family members. For children, you may designate a pediatrician as the primary care provider. You do not need prior authorization from your insurer or from any other person (including a primary care provider) in order to obtain access to obstetrical or gynecological care from a health care professional in our network who specializes in obstetrics or gynecology. The health care professional, however, may be required to comply with certain procedures, including obtaining prior authorization for certain services, following a pre-approved treatment plan, or procedures for making referrals. For information on how to select a primary care provider, and for a list of the participating primary care providers or a list of participating health care professionals who specialize in obstetrics or gynecology, please visit the Town's website at www.needhamma.gov/hr or contact the Human Resources Department at 781-455-7500 or at HR@needhamma.gov.